



Call for Expressions of Interest and Proposal

#010: An academic organization to provide technical support to the WHO Viet Nam Country Office in conducting a review on the integration of non-communicable diseases NCDs interventions into maternal and child health services MCH as one component of the project “Improving the Quality of Hospital Care to Reduce Maternal Newborn and Child Deaths and Accelerate the Achievement of the SDG Health Targets.

1. Background

Recently, the Russian Federation government is providing financial support through WHO to four countries, including Kyrgyzstan, Tajikistan, Mongolia and Viet Nam, to help countries **develop best practices and lessons learned on improving maternal and paediatrics quality of care**. The initiative incorporates quality of care interventions and health systems strengthening in order to improve the entire spectrum of maternal, newborn and child health care and services in four selected countries.

The Project includes an Assessment and M&E Component in 4 project provinces Ha Giang, Thanh Hoa, Daklak and Soc Trang, aims at monitoring the implementation and giving timely technical recommendations for improvement, and documenting the impact of the demonstration intervention on the Quality of maternal, newborn and child health care. This component, according to the concept note drafted and agree among parties, will document the different domains of quality of care as for the WHO framework (i.e. provision of care, experience of care, availability of resources).^{1,2} This work is under strategic priorities No2 of WHO MOH project document this biennium 2024-2025 “Improve the primary health care system, as a foundation of UHC, towards the goal of delivering of integrated, people-centered, quality essential health services, reaching the unreached and strengthening the impact of disease/condition-specific programmes”.

The component Assessment and M&E requires 4 rounds of assessment and M&E. Last year, round 1 was completed for all 4 provinces and round 2 was conducted in Ha Giang only.

In addition, after going to the field work, project team (WHO, MCH) decided that ***the component of M&E of this work should be strengthened to provide better support for quality improvement. So clinical observations and coaching at the field will be included in the remaining rounds of assessment and M&E.***

2. Planned timelines (subject to confirmation):

Start date: 01/05/2024

End date: 30/11/2024



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3. Work to be performed

Method to carry out the activity

The assessment team will revise the protocol to cover the remaining work (*1 round in 3 provinces except Ha Giang and 2 rounds of assessment/M&E in 4 project provinces, and with enhanced M&E component to include clinical observations and coaching*). Indicators and tools for assessment and M&E will also be reviewed to adapt with the lesson learnt from the first round in the field. The team will work in close collaboration with WHO CO, WPRO, WHO HQ and the WHO Collaborating Center for Maternal and Child Health Trieste to produce the following outputs/deliverables:

Outputs:

Output 1: Review and finalize the assessment methods, and in the preparation for field work

- Deliverable 1: Technical inputs provided to review and finalize monitoring indicators, assessment/M&E tools, and how to better align assessment indicators and the intervention components and activities, develop agenda and task allocation for team, and prepare hospitals profile for assessment/M&E (by 5th May 2024)
- Deliverable 2: A meeting with all relevant experts (from MCH, HUPH, WHO and relevant national experts) is conducted to comments and agree on indicators, tools and assessment/M&E agenda (by 10th May 2024)
- Deliverable 3: All documents needed for ethical clearance at country level are developed and submitted to local ethical committee together with the agreed protocol, translated as needed as for the locally requested procedures (by 15th May 2024).

Output 2: Collect data as for the assessment methodology and the data quality assurance procedures outlined in the protocol.

An assessment/M&E team of at least 6 experts in the areas of maternal, child health and public health should be formed (2 Obgyn, 2 pediatricists, and 2 public health). Assessment team will also have one focal point from MCH to provide support for hospital planning of quality improvement and technical advice for assessment/M&E.

A trip of three- day assessment/M&E in each of the 3 project provinces including Ha Giang, Dak Lak and Soc Trang (as there are 1 provincial hospital and 2 district

hospitals are selected in demonstration intervention) and 5 days in Thanh Hoa (as there are 1 provincial hospital and 4 district hospitals are selected in demonstration intervention) is expected for each assessment.

Meetings with intervention sites are conducted at the end of each assessment for providing timely recommendations for improvement.

Data are analysed on a timely manner (at each timeline requested for monitoring and evaluation plan agreed) and recommendations are made for the intervention component

- Deliverable 4: Assessment and M&E round 2 conducted in 3 provinces Thanh Hoa, Daklak and Soc Trang (by 30th May 2024) (round 1 was from the previous TOR)
- Deliverable 5: Assessment and M&E round 3 conducted in 4 provinces Thanh Hoa, Daklak and Soc Trang and Ha Giang. Report of round 2 submitted (by 15th August 2024)
- Deliverable 6: Assessment and M&E round 4 conducted in 4 provinces Thanh Hoa, Daklak and Soc Trang and Ha Giang, report of round 3 submitted (by 10th November 2024).
- Deliverable 7: Data analysis and final report of all 3 rounds

4. Specific requirements

a. Qualifications required:

Essential:

The assessment/M&E team from an academic organization should cover the following area of expertise:

- Maternal health (2)
- Newborn and child health (2)
- Public health- epidemiology and research major is preferable (2)

Required education for the assessment team is having Postgraduate degrees in relevant areas including maternal health, child and newborn health; and public health;

b. Experience required:

Essential:

- The assessment team is expected to have at least 10 years experiences in maternal and child health, and in public health including data collection, data analysis, writing report, M&E in maternal and child health area



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- Knowledge of WHO Standards of care in maternal health, child and newborn health
- Knowledge of principles of good practices in research (privacy, data management)

Desirable:

- Working experiences in health sector and with international agencies/UN partners is desirable.
- Working experiences in research in the field of quality of care
- Working experiences in national and international publication in medicine and/or public health
- Detailed knowledge and experience of similar or related evaluations in the Viet Nam context.

c. Skills / Technical skills and knowledge:

- Knowledge and basic skills in planning, monitoring and evaluation of public health interventions and in the development of locally adapted tools and instruments.
- Ability to interact with health and other professionals at various levels and to work with government officials and nongovernmental organizations

d. Language requirements:

- Excellent knowledge of spoken and written English and Vietnamese

5. Place of assignment

Viet Nam.

6. Medical clearance

Medical clearance is not required for this contractual partner.

7. Travel

Travel to project target will be required (Ha Giang, Thanh Hoa, Dak Lak, Soc Trang).

8. Budget

Please take note of the following when submitting application:

- The contractor will be responsible for paying taxes, if any.

Those who are interested can submit application letter, proposal and budget indicating post title and vacancy notice # **on or before 07 May 2024** and should be addressed to:

wproungm@who.int



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For further information on this TOR, please contact:

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