

Call for Expressions of Interest and Proposal

#VN040 - Job Title: International STC on result framework

1. Background:

WHO and the MoH in Viet Nam have been collaborating for decades, working to improve public health outcomes and strengthen the country's health system. Operationally, the collaboration is conducted through a jointly agreed Project Document (PD) which details the strategic priorities of the collaboration and outlines the activities to be carried out. The current PD has a four-year time frame from 2024 to 2027 and ensures a level of predictability of WHO's support as well as the resources required to provide that support.

A key change in the new PD is the strong emphasis on delivering measurable impact at country level, in direct alignment with the global WHO strategic shift towards deepening accountability of both WHO and Member States for delivering results and impact. This was emphasized in WHO's Thirteenth General Programme of Work 2019-2024 (GPW13) and is further engrained in the new Fourteenth General Programme of Work 2025-2028 (GPW14).

In relation to the GPW14, WHO Viet Nam and the MoH have also undergone a strategic process of identifying the priority outcomes and outputs it will contribute to through the implementation of the PD, thereby aligning further and streamlining allocation of resources and delivery.

Having developed the PD in very close collaboration with the MoH, it is critical to include a well-thought-out Results Framework, with the purpose of ensuring a rigorous, continuous, data-informed approach to monitoring, measuring and evaluation of joint activities, and to link these to defined, measurable outcomes and impact. The Results Framework will allow WHO and the MoH to develop a baseline report with the current status against the agreed indicators and targets, work towards set milestones during the PD period, and have a clear articulation of the outcomes and impact expected across the PD strategic priorities and for health and well-being overall. The Results Framework will also directly align with the GPW14 results framework and the health-related Sustainable Development Goals (SDGs).

PURPOSE/SPECIFIC OBJECTIVE OF THE ACTIVITY

The purpose of the consultancy is to develop a Results Framework (streamlining and rationalization of results-based management processes, monitoring, performance assessment, evaluation, and accountability) and a baseline report to accompany the WHO-Ministry of Health (MoH) Viet Nam Health Technical Assistance Project (Project Document) for the period 2024-2027. The consultancy will also include skills and capacity building in monitoring, evaluation and measuring impact for WHO Viet Nam staff and potentially MoH counterparts..

2. DESCRIPTION OF ACTIVITIES TO BE CARRIED OUT

Under the overall supervision of the WHO Representative - Dr Angela Pratt, and in close collaboration with the Programme Management Officer – Mr Mayur Mandalia, the consultant will be

expected to fulfill TORs mentioned in the contract as exemplified below, and submit specified deliverables related to supporting countries in the following areas, such as:

Output 1: Develop, in close collaboration with WHO colleagues and counterparts at the MoH, a draft Results Framework for the WHO - MoH PD; develop relevant skills and capacity building workshops for WHO staff (and relevant MoH counterparts when required).

Start date: 1 November 2024

End date: 31 December 2024

Deliverable/s:

1. Draft Results framework including both narrative and quantitative elements, useful templates and/or guides
2. A slide presentation summarizing the Results Framework
3. Skills building plan and sessions organized for WHO staff (1 – 3 workshops – to be spread across the duration of the contract period).

Output 2: Following review and discussion, update, in close consultation with WHO colleagues and counterparts at the MoH, the Results Framework for the WHO - MoH PD, useful templates and/or guidelines, and develop draft baseline report based on the Results Framework that can be used as a basis for measuring progress over the life of the PD.

Start date: 1 January 2025

End date: 31 March 2025

Deliverable/s:

1. Updated Results Framework useful templates and/or guidelines
2. Draft baseline report for the PD
3. A slide presentation summarizing the baseline report data and measurements
4. Support preparations for workshop(s) with WHO staff and key MoH counterparts to review and finalize and Results Framework

Output 3: Finalize, in close consultation with WHO colleagues and counterparts at the MoH, the Result Framework, baseline report, skills - building activities for WHO staff (and potentially MoH counterparts) to enhance their capacities in monitoring and evaluation and measuring impact. These may include capacity building workshops, as well as dedicated support to strengthen M&E component of specific activities.

Start date: 1 April 2025

End date: 31 May 2025

Deliverable/s:

1. Final Result Framework
2. Final baseline report
3. Final workshop on skills - building for WHO Staff (and potentially MOH counterparts) organized and delivered.
4. Develop a consultancy report outlining work done and any recommendations moving forward

3. Planned timelines (subject to confirmation and approval process)

Start date: 1 Nov 2024

End date: 31 May 2025

Total 7 months including travel

4. QUALIFICATIONS & EXPERIENCE

Educational Qualifications:

Essential: Advanced university degree (master's) in information management, public health, epidemiology, economics, international development, public or business administration or related field. Certified training in results-based management and/ or project management.

Desirable: Additional training or certification in the above and/or related areas for Band B and C levels

Experience

Essential:

- At least 10 years of experience relevant to the position, including at least 5 years' experience at international level (in the design of results frameworks/tools for public health programme monitoring and evaluation, with some experience in complex country contexts), and with some of the experience obtained in an international work environment.

Desirable:

- Experience in the relevant field mentioned in the description and deliverables of this position.
- Experience with WHO or other international agencies in results framework development, monitoring, and evaluation.
- Some prior working experience in public health at country level, with WHO/United Nations, health cluster partners, recognized humanitarian organizations, international development partners (including bilateral donors) or with an international nongovernmental organization.
- Some of the above listed experience to have been obtained in an international context.
- Experience in providing trainings and conducting workshops in relevant field – individually or as institutional arrangements

Skills/Knowledge:

- Expert knowledge of principles, disciplines, and techniques to develop evidence-based results frameworks and/or monitoring and evaluation strategies for public health programmes.
- Experience in the identification, capture and consolidation of public health metrics across different technical areas to feed into a results framework and/or monitoring and evaluation strategies.
- Excellent organizational, oral and written communication skills including the development of reports and presentations. Demonstrated research and documentation skills especially for strategic shifts for outcome and impact-orientated organizational change.
- Advanced ability to gather, analyze and advise on best practices in accountability and results based management systems.
- Ability to work independently on MS Office applications and computer skills for making high quality technical presentations.
- Analytical skills in review of available data and producing relevant reports and visualization with time-bound recommendations.

Languages and level required (Basic/Intermediate/Expert):

- Expert knowledge of English with excellent written and verbal communication is essential.

Expert knowledge of regional language(s) would be an asset.

Competencies

- Excellent interpersonal and communication skills
- Demonstrated ability to work as part of a team or independently
- Produces results
- Builds and promotes partnerships
- Fosters integration and teamwork

5. ADDITIONAL INFORMATION:

5.1 Place of assignment

Flexible working arrangements can be discussed and agreed with a combination of working offsite and onsite with travel to Viet Nam (exact dates to be determined). While the consultant can work remotely for certain periods of time to perform the tasks, the consultant will be required to have regular interaction with the WHO Viet Nam country office to fulfil the above mentioned deliverables..

5.2 Medical clearance

A fitness of work clearance will be required.

5.3 Travel

- Tentatively travelling to Viet Nam (date and time to be confirmed based on the on - going development of the consultancy work and in close collaboration with WHO Country Office).
- Visa requirements: It is the consultant's responsibility to fulfil visa requirements and ask for visa support letter(s) if needed..

Please take note of the following when submitting application:

The contractor will be responsible for paying taxes, if any.

Those who are interested can apply for this position at Please submit your application to this link:

[Job Description - Consultant - Results Framework, WHO Viet Nam \(2407789\)](#)

Or contact our focal person with contact detail at the end of the announcement before 9 Oct 2024

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OR



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For further information on this TOR, please contact:

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